

Terms and Conditions

It is our aim to make your visit to The Hut at Hafod Las / The Hideaway at Hafod Las an enjoyable experience that you will treasure for many years to come and wish to repeat time and again. We ask that you read and accept the following terms and conditions which must be complied with by all persons visiting The Hut at Hafod Las / The Hideaway at Hafod Las as a guest. These enable us to maintain our standards, to assist in proper management and ensure your safety as well as establishing a clear legal contract for cancellation, damage and exceptional circumstance. These conditions set out the basis of the holidaymaker's contract (the guest) with The Hut at Hafod Las/ The Hideaway at Hafod Las. The contract is effective once the required deposit payment has been received from the guest.

Cancellations/Insurance

Once a booking is confirmed, i.e. the deposit has been paid and the booking accepted, the hirer is responsible for the total cost of the holiday. **We therefore strongly recommend that you take out holiday cancellation insurance with your insurance broker.**

The Hut at Hafod Las / The Hideaway at Hafod Las reserves the right to cancel a booking in light of extreme conditions of weather, pandemic, terrorism or war. In any of these very unlikely circumstances full payment (less any booking fee, commission or service charges levied by a booking platform) will be returned to the guest. Emergency Contingency: The Hut at Hafod Las / The Hideaway at Hafod Las reserves the right to cancel a holiday at short notice if for unforeseeable circumstances they are unable to provide safe accommodation due to extreme conditions, ill health, fire or administration or any other extenuating circumstance. Under such circumstances full payment (less any booking fee, commission or service charges levied by a booking platform) will be returned to the guest. The Hut at Hafod Las / The Hideaway at Hafod Las cannot accept liability or responsibility for any loss, including consequential loss caused by cancellation.

Payment

If the total cost of the booking is less than £100. The total amount is payable on booking to secure your reservation.

For bookings with a total cost of more than £100 a 50% deposit is required on booking with the remainder payable 2 weeks before arrival.

For bookings made less than 4 weeks in advance, the total amount is payable on booking.

Payment should be made via stripe (and email link can be provided) or by bank transfer.

In the event of cancellation

If the cancellation is more than one week before arrival 50% of the amount already paid by the guest will be refundable. If the booking has been made via a third party (for example a booking platform), any fees charged by the third party will be deducted from the refundable amount.

If the cancellation is less than one week before arrival then the cost will not be refunded unless the booking can be re-let and then 50% will be refunded.

If, for unforeseeable reasons, The Hut at Hafod Las has to cancel the holiday booking, all monies paid in advance by the guest will be refunded in full, and the guest shall have no further claim against The Hut at Hafod Las.

Whilst every effort will be made to avoid them, booking errors made by The Hut at Hafod Las will not in any circumstances be compensated for unless there is less than 6 weeks until the booking dates commence. If there is less than 6 weeks until the booking date commences the The Hut at Hafod Las' liability will be limited to the return in full of any monies paid.

Note regarding Covid-19

If a booking needs to be cancelled due to a Covid 19 related event, for example a guest has tested positive, a guest is required to self isolate due to close contact with an infected person or in the event of a local or national lockdown. Then The Hut at Hafod Las/ The Hideaway at Hafod Las will attempt to move your booking to alternative dates within the 12 months following the original booking. If no new date can be found then the amount paid on the booking will be refunded. Please note evidence or a positive test or instruction to self-isolate will be required.

Liabilities

Please remember you are staying on a working farm with live animals, uneven surfaces and other hazards. Some of the equipment provided has the potential to be dangerous if misused. The Hut at Hafod Las / The Hideaway at Hafod Las will not be responsible to you at all, whether in contract, tort (including negligence), breach of statutory duty, restitution or otherwise for any injury, death, damage or direct, indirect or consequential loss (all three of which terms include without limitation pure monetary loss, loss of profits, loss of business or revenue, depletion of goodwill, lost expectation, loss of savings, lost data and similar loss) however caused arising from or in connection with the use of the facilities including any computer virus.

Number of Guests per Property

The maximum number of guests permitted in the The Hut at Hafod Las / The Hideaway at Hafod Las must not exceed 2. The proprietor reserves the right to decline accommodation and to order any unauthorised person off the premises.

Children under the age of 12 are not permitted, All guests under the age of 18 must be supervised at all times by an appropriate and responsible person over the age of 18.

The Hut at Hafod Las / The Hideaway at Hafod Las reserves the right to refuse any booking which, in its opinion, is unsuitable for the property.

Damages and Breakages

The guest is responsible for leaving the accommodation and all associated equipment in good order, clean and tidy and in the same condition as they found on arrival when vacating. The guest further undertakes to pay for any damage or losses incurred during occupation or any extra cleaning costs incurred. Please alert The Hut at Hafod Las / The Hideaway at Hafod Las as soon as is reasonably possible of any damage or breakages. The Hut at Hafod Las / The Hideaway at Hafod Las reserves the

right to repossess the property if excessive damage has been caused by the guest or a member of the party.

It is prohibited to interfere with or adapt the structure of the The Hut at Hafod Las / The Hideaway at Hafod Las in any way.

No Fire Policy

Fires are restricted strictly to the wood burning stove inside the Hut and the Hideaway.

The Hut has a Chimenea outside which must be used on the paved area provided.

No fires are permitted outside the Hideaway.

BBQ Policy

The Hut has a charcoal BBQ which must only be used on the paved area provided. Guests may use a disposable BBQ but this must be used on top of the charcoal BBQ provided on the paved area. Failure to comply will result in an additional fee of £50.

The Hideaway has a gas BBQ. The use of Charcoal BBQ's, including disposable BBQ's are strictly forbidden

No Smoking Policy

The Hut at Hafod Las / The Hideaway at Hafod Las is a NO SMOKING PROPERTY. Smoking is strictly prohibited inside the accommodation. Failure to comply will result in an additional fee of £400 to cover deep cleaning and re-decoration. Any guests smoking outside of the accommodation are responsible for disposing of their cigarette butts in a bin and must not litter the surrounding area.

Complaints

Any complaints must be made known to the proprietor immediately. No complaints will be entertained at the end of the hiring period or after the hirer has departed. The Hut at Hafod Las / The Hideaway at Hafod Las is relieved from liability should the accommodation or other facilities be unavailable due to circumstances beyond our control.

Pets

No pets are allowed on site due to the site being located on a working farm.

Bicycles

Guests bringing their own bicycles should ensure they are locked please bring locks with you. The proprietor cannot be held responsible for damage or theft to bicycles left on the property. Bicycles are NOT permitted within the accommodation.

Arrival and Departure

Bookings are from 5pm on the day of arrival to 10am on the day of departure.

Guests are asked to leave their accommodation clean and tidy and in the same condition as they found the huts on arrival when vacating

Guests are asked to give consideration to ourselves, our neighbours and other residents and not to cause nuisance or annoyance. The owner reserves the right to gain access with prior notice for the purpose of maintenance and inspection if it is necessary.

Advertised Details

The Hut at Hafod Las / The Hideaway at Hafod Las makes every effort to ensure that the information provided is presented accurately on its website, promotional material and information book in the property. However, details and prices may be subject to change and errors do occasionally occur; it is the guest's responsibility to check all the details and arrangements with The Hut at Hafod Las / The Hideaway at Hafod Las at the time of booking. The Hut at Hafod Las / The Hideaway at Hafod Las cannot accept responsibility for any inaccurate or misleading information given. Sometimes changes to services or facilities at The Hut at Hafod Las / The Hideaway at Hafod Las may occur after the booking has been made and in this instance the guest will be alerted to these changes as soon as possible. The Hut at Hafod Las / The Hideaway at Hafod Las cannot be held responsible for discrepancies resulting from events, which are beyond its control e.g. closure of the nearby public house or if the guest disputes any of the recommendations suggested.

Personal Details

In order to process the booking and comply with Government legislation, The Hut at Hafod Las / The Hideaway at Hafod Las will need certain information from the guest about the party. It may be used for administration purposes solely by The Hut at Hafod Las / The Hideaway at Hafod Las and for sending the guest future promotional or marketing literature. Any information will remain confidential and is protected under the Data Protection Act 1988.

Act of God

The guest and The Hut at Hafod Las / The Hideaway at Hafod Las will not be liable for their respective obligations under this agreement in circumstances amounting to Acts of God. An Act of God means any unusual and unforeseeable events beyond reasonable control, including but not restricted to war, threat of war, civil strife, natural or nuclear disaster, fire, epidemics, terrorist activity or governmental action. The guest and The Hut at Hafod Las / The Hideaway at Hafod Las shall only be able to rely on Acts of God after taking all practical steps to remedy the cause of Acts of God.

Liability

The Hut at Hafod Las / The Hideaway at Hafod Las shall have no liability for any death or personal injury unless this results from the negligence of The Hut at Hafod Las. In addition, The Hut at Hafod Las / The Hideaway at Hafod Las accepts no responsibility for the safety of, or the loss or damage to the guest's possessions whilst on The Hut at Hafod Las's property or land.

DECLARATION

I have read the booking conditions and agree on behalf of all members of my party to abide by those conditions. I understand that any balance payment must be paid at least 14 days before the holiday is due to start. I am over 18 years of age.